

Honeybee Holiday Homes: Privacy Policy

Dated: 23rd September 2022.

Our contact details

Name: Honeybee Holiday Homes

Phone Number: 07923060296

E-mail: honeybeeholidaylets@gmail.com

The type of personal information we collect

We currently collect and process the following information:

- Name.
- Email address.
- Contact telephone number.

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- By filling out the contact page of our website.
- Through messaging via our Facebook page.

Any information provided to us by you, is used purely for the sole reason of responding to a message or enquiry. Should a booking be made either by message / email or by telephone, we will only collect the minimal amount of information to fulfil the booking contract. In addition to the information listed above we will also ask for your full postal address.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting us at Honeybee Holiday Homes, honeybeeholidaylets@gmail.com or by phone 07923060296.

How we store your personal information

Your information is securely stored.

We keep your contact details for a maximum period of three months, if there is no further need to keep this information, an example would be your booked a holiday to commence in twelve months time, then we would retain the information until your holiday was complete.

We will then dispose your information by deletion of the email sent by you to us through Gmail, or deletion on any messaging on social media channels (primarily Facebook).

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at honeybeeholidaylets@gmail.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at Honeybee Holiday Homes, honeybeeholidaylets@gmail.com, 07923060296.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>